# Annexure 02 - Eligibility Criteria

**Eligibility Criteria Compliance to be directly met by the bidder**

| S. No | Eligibility Criteria | Complied (Yes/No) | Supporting Required |
|---|---|---|---|
| **A** | **General** | | |
| 1 | Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 3 years. | | Documentary Proof to be attached (Certificate of Incorporation) |
| 2 | Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) since 1st April 2017 till date. | | Letter of confirmation from Bidder. |
| 3 | The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process. | | Letter of confirmation from Bidder. |
| 4 | The Bidder to provide an undertaking on his letter head that all the functional and technical requirements highlighted as part of Technical Scope are covered in totality in the proposal submitted by the Bidder. | | Letter of confirmation from Bidder. |
| **B** | **Financial** | | |
| 1 | **The Bidder must have registered a turnover of Rs. 25 Crores or above (from Indian Operations only) in each year during the last three completed financial years – 2014-15, 2015-16 and 2016-17 (Not inclusive of the turnover of associate companies)** | | Audited Financial statements for the financial years 2014-15, 2015-16 and 2016-17.<br>Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification. |
| 2. | The Bidder must be net profit (after tax) making entity (from Indian operations only) continuously for the last three years, that is financial years – 2014-15, 2015-16 and 2016-17 | | Audited Financial statements for the financial years 2014-15, 2015-16 and 2016-17.<br>Certified letter from the |

| S. No | Eligibility Criteria | Complied (Yes/No) | Supporting Required |
|---|---|---|---|
| | | | Chartered Accountant. The CA certificate in this regard should be without any riders or qualification |
| **C** | **Technical** | | |
| 1 | The Bidder should be an OSD or authorized partner of OSD for providing subscription services of email APT. | | Letter of confirmation from OSD need to be submitted. |
| 2 | **Bidder should be Top tier partner of the proposed OEM.** | | **Letter of confirmation from OEM / Partnership Certificate** |
| 3 | If Bidder (partner of Original Solution Developer (OSD) is not able to fulfill its obligation to support the solution during the contract period, OSD will have to ensure support as per contract. An undertaking from the OSD to this effect must be submitted | | Letter of confirmation from OSD need to be submitted. |
| 4 | If OSD is bidding directly they cannot submit another bid with any Bidder. | | Letter of confirmation from OSD in case if OSD is bidding directly |
| **D** | **Experience & Support Infrastructure** | | |
| 1 | **The proposed Solution must be implemented in at least 3 Organization in India in last 3 financial years.** | | Documentary Proof of order / contract copy / customer credentials. |
| 2 | **Bidder would be able to provide onsite support in Mumbai and Hyderabad whenever desired by the Bank** | | Letter of confirmation |

All dates if not specified to be applicable from the date of the RFP.

Authorized Signatory
Name:
Designation:
Bidder's Corporate Name
Address
Email and Phone #