Annexure 02 - Eligibility Criteria

Eligibility Criteria Compliance to be directly met by the Bidder and OEM

S No	Eligibility Criteria	Complied (Yes/No)	Supporting Required
A	**General**		
1	Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 5 years.		Documentary evidences to be attached
2	Bidder must have been in existence in business for a period of last 5 years (as on RFP date)		Articles of association (AoA) and other Documentary evidences to be attached
3	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) since 1st April 2017 till date.		Letter of confirmation (self certified letter signed by authorized official of the bidder).
4	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process.		Letter of confirmation (self certified letter signed by authorized official of the bidder)
5	The Bidder to provide an undertaking on his letter head that all the technical features highlighted as part of Technical Scope are covered in totality in the proposal submitted by the bidder.		Letter of confirmation from bidder
B	**Financial**		
B1	**Below clause Applicable for the OEM whose product are quoted or OEM is bidding directly**		
1	Must have registered a turnover of 100 Crores or above (from Indian **/ Global** operations) in each year during the last three completed financial years 2014-15, 2015-16 and 2016-17 (Not inclusive of the turnover of associate companies).		Audited Financial statements for the financial years 2014-15, 2015-16 and 2016-17. Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification.
2	Must have a net profit (after tax) making entity (from Indian **/ Global** operations) continuously for the last three years, that is financial years – 2014-15, 2015-16 and 2016-17.		Audited Financial statements Certified letter from the Chartered Accountant. The CA certificate in this

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	OR Must be a cash profit making entity (Net profit + depreciation) (from Indian **/ Global** operations only) continuously for the last three years, AND must have a positive net worth** of Rs. 10 Cr in each of the last three financial years. **Net worth is to be calculated as: Capital Funds (Paid up Equity Capital + Paid up preference Shares + Free Reserve) – (Accumulated Balance of loss + Balance of deferred revenue expenditure + Other intangible assets).		regard should be without any riders or qualification.
B2	**Below clause Applicable for the Bidder if submitting bid as a partner of the OEM**		
1	Must have registered a turnover of 50 Crores or above (from Indian Operations only) in each year during the last three completed financial years 2014-15, 2015-16 and 2016-17. (Not inclusive of the turnover of associate companies).		Audited Financial statements for the financial years 2014-15, 2015-16 and 2016-17. Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification.
2	Bidder must be net profit (after tax) making entity (from Indian operations only) continuously for the last three years, that is financial years – 2014-15, 2015-16 and 2016-17. OR Must be a cash profit making entity (Net profit + depreciation) (from Indian operations only) continuously for the last three years, AND must have a positive net worth** of Rs. 10 Cr in each of the last three financial years. **Net worth is to be calculated as: Capital Funds (Paid up Equity Capital + Paid up preference Shares + Free Reserve) – (Accumulated Balance of loss + Balance of deferred revenue expenditure + Other intangible assets).		Audited Financial statements for the financial years 2014-15, 2015-16 and 2016-17. Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification.
C	**Others**		
1	The Bidder should be the Original Equipment Manufacturer (OEM) or authorized partner of OEM for last 3 years		Certificate / Letter from OEM

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	for supply, installation & support under the proposed product category in India for past three years (from RFP date).		
2	Both OEM and Bidder must have ISO 9001:2008 certification. OEM must have ISO 14001:2004 certification for manufacturing facility from where the equipment will originate		Copies of relevant Certificates
3	Bidder must provide a letter of Authorization of OEM whose products is quoted for submitting the offer on behalf of the OEM.		Letter of Authorization from OEM
4	If OEM is bidding directly he cannot bid with any other bidder at the same time.		Letter of confirmation from both bidder and OEM.
5	Bidder must ensure that the product to be supplied will not be End of Support in next 5 years.		Letter of undertaking from the OEM.
6	Bidder to have adequate stock of spares (at Mumbai & Hyderabad) of all items supplied and should be able to replace the faulty hardware within 4 hours from the time of incident reporting.		A self Certified letter to be submitted.
D	**Experience & Support Infrastructure**		
1	Bidder must be in Core Business of IT Network Services & Solution and should be involved in delivery & installation of Data Center Network Infrastructure (of Firewall / NIPS / Router) and providing end to end operational support & maintenance for a period of at least last 3 Years (as on RFP date).		A self certified letter from company secretary for being in the Core Business of IT Network Services & Solution to be attached. Documentary Proof to be attached along with order / contract copy and customer certified letter certifying satisfactory operations by the bidder for Design, Built Implement & Running the DC Network Infrastructure operations.
2	Bidder should have successfully delivered & installed minimum -02- numbers of each type of firewall and **-02- nos**. of each type of the equipment i.e NIPS and Router of the proposed OEM, whose products are quoted under this RFP. a) at minimum -2- Data Centers / Disaster Recovery Centers (Data Centre/ Disaster		Documentary Proof of order / contract copy / customer credentials.

S No	Eligibility Criteria	Complied (Yes/No)	Supporting Required
	Recovery Centre of single Organization will be considered as one Order) of Public Sector Banks / Commercial Banks / Financial Institutions / Government Organizations / Public Sector Undertakings (PSUs) / Telecom sector in India, having at least 30 Racks at each Data Center / Disaster Recovery Center, during last **-6- Years** (as on RFP date) and b) with a contract value of minimum Rs. 5 Crore on each organization. The contract value shall comprise of similar work, as specified in the scope of work to be covered as part of this RFP.		
3	Bidder must have experience in delivery, installation & Support for Network Infrastructure (Firewall / NIPS / Router of the same OEM whose products are quoted under this RFP) of TIER –III Data Centre /or Disaster Recovery Centre for a period of last -5- Years (as on RFP date) in at least Two Public Sector Banks /Commercial Banks/ Financial Institutions / Government Organizations/ Public Sector Undertakings (PSUs) / Telecom Sector in India having network of minimum 1000 domestic branches.		Documentary Proof of Order / Contract copy and Customer credentials
4	Bidder should have direct support offices in Mumbai and Hyderabad and technically qualified engineers who have expertise in support and installations of the proposed product		Letter of confirmation